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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: Paul C. Rogers et al.

Title: CALL MANAGEMENT SYSTEM WITH CALL CONTROL FROM USER WORKSTATION
COMPUTERS

Docket No.: 2046.086US4

Serial No.: 09/360,719

Filed: July 27, 1999

Due Date: N/A

Examiner: Olisa Anwah

Group Art Unit: 2645

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

We are transmitting herewith the attached:

Revocation and Power of Attorney (2 pages).

A return postcard.

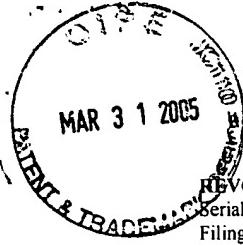
SCHWEGMAN, LUNDBERG, WOESSNER & KLUTH, P.A.
P.O. Box 2938, Minneapolis, MN 55402 408-333-9972

By: 
Name: Andre L. Marais
Reg. No. 48,095
ALM:CMG:Imp

CERTIFICATE UNDER 37 CFR 1.8: The undersigned hereby certifies that this correspondence is being deposited with the United States Postal Service with sufficient postage as first class mail, in an envelope addressed to: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450, on this 29 day of March, 2005.

LISA ROSENSTEIN
Name

Olisa Anwah
Signature

**REVOCATION AND POWER OF ATTORNEY**

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Dkt: 2046.086US4**S/N 09/360,719****PATENT****IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

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WORKSTATION COMPUTERS**REVOCATION AND POWER OF ATTORNEY**
CERTIFICATE UNDER 37 CFR § 3.73(b)

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

In accordance with 37 C.F.R. Section 1.36, M.P.E.P. Section 402.05 and 402.07, please revoke any existing Powers of Attorney, if any, and appoint the following attorneys and/or patent agents to prosecute this application and to transact all business in the Patent and Trademark Office in connection therewith:

Customer Number: 21186**CERTIFICATE UNDER 37 CFR § 3.73(b)**

Aspect Communications Corporation hereby certifies that it is the assignee of the entire right, title and interest in the patent application identified above by virtue of the following:

an Assignment from the inventors to Xantel Corporation recorded July 12, 1996 on Reel 008232, Frames 0573-0578; and

an Assignment from Xantel Corporation to Comdisco, Inc. recorded November 20, 2000 on Reel 011314, Frames 0503-0506; and

an Assignment from Comdisco, Inc. to Aspect Communications Corporation recorded November 20, 2000 on Reel 011314, Frames 0307-0311.

To the best of my knowledge and belief, title is in Aspect Communications Corporation, the assignee.

REVOCATION AND POWER OF ATTORNEY

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Pursuant to 37 C.F.R. §3.73(b) I hereby declare that I, Stephen Yu, am empowered to sign this certificate on behalf of Aspect Communications Corporation, the assignee.

I hereby declare that all statements made herein of my own knowledge are true, and that all statements made on information and belief are believed to be true.

Please direct all correspondence in this case to:

Schwegman, Lundberg, Woessner & Kluth, P.A.
P.O. Box 2938
Minneapolis, MN 55402
Telephone No. (612)373-6900
Customer No. 21186

Date 2/15/05

By Stephen Yu

Stephen Yu
Title: VP, General Counsel and Secretary
Aspect Communications Corporation